



Senior Consultant Global Solution Design Document Management & Digital Transformation (m/w/d), 100 % United Kingdom (London Richmond upon Thames) or Germany (Bamberg or Home Office)



We connect the digital and physical worlds.

We are looking for a Senior Consultant Global Solution Design for BPO in Document Management & Digital Transformation. This Employee will be a direct report to the Head of Global Solution Design and a key contributor in a team of 10-15 experts shaping large scale outsourcing solutions around the globe. In this position, you will make sure that we provide value to our clients by detailing their requirements as part of the sales phase and designing a client specific solution for each project in close consultation with local sales as well as our transformation and delivery teams.

Your playing field:

- create solution design processes for strategic multi-million deals end-to-end, transform the way our customers currently operate and provide solutions based on their future needs
- define appropriate solution approaches considering processes, people, location, technology, and infrastructure
- develop target-operating models with first indicative pricing (cost model)
- identify possible risks in relation to solutions as well as sources of costs
- execute due diligence in proposal, contracting or transition phases in close cooperation with subject matter experts
- develop client programs focused on digital transformation of business processes

Das Profil:

In order to successfully fill the position as a Senior Consultant Global Solution Design, it is of high importance to have a solution-oriented personality, eager to provide best in class solutions across various industries such as Banking and/or Insurance.

New Senior Consultants who join us, have on average a 10 years proven track record as an in-depth specialist and process matter expert either in document input processing or transactional processes of any of our focus industries (Banking, Insurance, Health). They comfortably deal with KPIs as well as financials and are technology enthusiasts with know-how about relevant software/hardware, ideally in a document input processing environment. They are familiar with topics ranging from Optical Character Recognition (OCR), Artificial Intelligence to Robotics (preferably having experience with e.g. OPEX, ABBYY, Kofax, ReadSoft, Instream or UiPath).

Our Consultants are strategic analysts who are sensitized for intercultural as well as virtual working groups and open for travel activities. What makes them successful is their ability to professionally communicate across hierarchies with C-level comfort. On top of that, it is vital to speak the respective country language.

Connecting two worlds: Are you in?

Your chance to make a difference:

If you have a winning mentality and the ambition and desire to succeed in the role please send your application (CV/Resume with relevant supporting documentation and references) to jobs.de@swisspost.com. Do you have any question? Claire Dhénain-Hofmann (+49 951 9168 2405) will be happy to answer your questions.

Über SPS

Swiss Post Solutions (SPS) is a global market leader in the field of Business Process Services for Document Management solutions, leveraging digitalization and new technologies. With its 7'500 employees and a global rollout spread across more than 20 countries, SPS is addressing needs of clients from various sectors such as banking, insurance and other professional services, including many Fortune 500 companies.

Transforming document and information processing with innovative technologies, creating solutions that match our customers' needs and delivering professional BPO processes with a hands-on mentality – if this corresponds to your ideal working environment, Swiss Post Solutions (SPS) is the right employer for you.

More information:

www.swisspostsolutions.com